

Sorry No

trick or treat



It is not just at Halloween when unexpected callers turn up on your doorstep.

- Remember official visitors should always make an appointment beforehand.
- Look through the door viewer or window to see who is outside.
- If you decide to open the door, put the chain or bar on first.
- Check the caller's details before you let them into your home. Telephone the relevant organisation to confirm the caller's identity.
- Do not rely on a phone number that the caller gives you.
- Do not feel pressurised into buying items on your doorstep and be wary of callers who may offer home repairs or gardening. Report any unexpected traders to Citizens Advice Consumer Service on 03454 04 05 06.

**Report any crimes or suspicious incidents
to the police on 101, or dial 999 in an emergency.**



**The National Intelligence Unit
for Organised Travelling Criminality**